

What is included in our services?

Standard offer

- Free Move Captain support at any time
- Return journey incl. vehicles and fuel
- Liability insurance
- All cleaning materials
- **Handover guarantee**
- Presence of cleaning company during handover
- Performance guarantee
- Cleaning of the kitchen (including descaling, oven, dishwasher, steam extractor, inside and outside of cabinets, drawers, cooker and fridge)
- Cleaning of the shutters, blinds, slat blinds as specified in the PDF
- Cleaning of the windows and the window frames
- Cleaning of all bathrooms (including descaling, bathtubs, showers, toilets, sinks and mirror cabinets)
- Cleaning of all floors, doors and door frames and removal of spider webs from walls
- Cleaning of the radiators if needed



Included if specifically declared

- Cleaning of tumbler and washing machine
- Disposal
- Removal of any glue from walls and / or doors
- Broom cleaning of attic, basement, balcony or terrace
- Mechanical cleaning of balcony / terrace
- Shampooing of the carpets
- Cleaning of the conservatory
- Wood-burning oven cleaning

Excluded from the offer

- Cleaning of marks and stains on walls
- Replacement of filter in bathroom & kitchen
- Repairs & electrical work
- Mold removal (The cleaning company can only remove the mold on the surface, the landlord is responsible to remove the mold deeply.)
- Filling of holes in the wall
- Oiling the floor
- Surface sanding of the floor
- Removal of any glue from carpets on laminate or parquet